Commercial Cleaning FAQs - Realcorp Commercial Cleaning Services

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Details:

Commercial Cleaning FAQs - Realcorp Commercial Cleaning Services 1300 307 298 sales@realcorp.net.au Facebook Facebook Home About Why Realcorp About Realcorp Compliance & Certifications Industries Industries We Serve Commercial Office Cleaning Strata & Residential Complex Cleaning Build-to-Rent Cleaning Student Accommodation Cleaning Aged Care & Healthcare Cleaning Private Education Cleaning Services General cleaning Specialist Cleaning Bathroom Hygiene Services Emergency & 24/7 Cleaning Services Bin Cleaning Agency cleaning Resources FAQ Case studies Testimonials Contact Us Get A Proposal Select Page Home About Why Realcorp About Realcorp Compliance & Certifications Industries Industries We Serve Commercial Office Cleaning Strata & Residential Complex Cleaning Build-to-Rent Cleaning Student Accommodation Cleaning Aged Care & Healthcare Cleaning Private Education Cleaning Services General cleaning Specialist Cleaning Bathroom Hygiene Services Emergency & 24/7 Cleaning Services Bin Cleaning Agency cleaning Resources FAQ Case studies Testimonials Contact Us Get A Proposal COMMERCIAL CLEANING FAQs Commercial Cleaning FAQ’s What is commercial cleaning? Commercial cleaning refers to the cleaning of an organisation or company that is partaken by hired individuals that are professionally trained and appropriately skilled. At Realcorp we specialise in strata cleaning and office cleaning, as well as agency aged care cleaning hire. How much does commercial cleaning cost? The cost of commercial cleaning can vary drastically as many intricacies need to be taken into consideration including the size of the space, number of offices or levels of a building and the extent of the services required. We offer additional services that we generally charge as required by the facility, such as Carpet cleaning Carpark scrubbing Bin washing Supply of consumables Cleaning of external windows Sanitary bin servicing Cleaning of walls (spot cleaning of marks is included) Furniture upholstery cleaning Spring cleaning External building pressure clean Grounds and gardens maintenance Re-sealing of tiles or concrete Replacement of lighting Additional cleaning required after significant weather events or floods If you require further information regarding pricing or have any queries you can either contact us or fill out an enquiry form and we’ll be able to generate a custom proposal for you. Are your commercial cleaning services up to COVID 19 standards? Yes! Your best defence against the spread of pandemic related illness, staff shortages and productivity loss rests upon one simple strategy: keeping your spaces clean with commercial sanitising and commercial disinfection. Unfortunately, routine corporate cleaning procedures, while effective under normal circumstances, may not be sufficient to protect your staff and keep occupants safe from certain viruses, especially highly contagious variants and strains. Preventative cleaning and sanitising during the pandemic helps ensure that your business remains safe, clean and open longer. Are your commercial cleaning staff well-equipped and trained? Realcorp is proud to confirm that we only engage staff via direct employment. We have no subcontractors on any of our sites meaning we have a greater trust in our team that are trained up to Realcorp quality standards. Staff receive both general cleaning training and also property specific training. We hire our team through out multi-layered recruitment and onboarding process to ensure we are hiring only the best candidates. This process includes: Formal interviews Distribution of Realcorp Operations Manual and online induction test completed by candidate to assess cleaning theory References, visas, qualifications, tickets and police checks checked and recorded Trial shift Site induction Employment under supervision We also ensure all team members working on your property undertake site specific training. This is to ensure both management and the team member feel comfortable and confident to provide the high-level of quality cleaning we expect. Do you pay your

cleaning staff fairly? All employees are paid in accordance with the Cleaning Services Award and Fair Work, which includes award rates and full compliance with superannuation, work cover, payroll tax, portable LSL and other Fair Work obligations. In an industry where subcontractors are too often engaged on sub-legal terms, we are strong believers that paying our team fairly is not only the right thing to do from legal and ethical perspectives but aligns with our long-term strategy of keeping our team engaged and their strong performance maintained. Are your commercial cleaning products of high grade? At Realcorp we use top quality cleaning products that are not only great for the job at hand but are also environmentally conscious. We use 'Oates' products which for over 75 years in Australia, have been the leaders in innovation and design of cleaning equipment and products. Realcorp work with the Oates Innovation team to test new products and provide direct feedback on industry needs. Karcher are a global leader in efficient, resource-conserving cleaning machinery. Karcher share our philosophy of constantly trying to achieve the best solution to every cleaning task, and for this reason Realcorp use Karcher for the majority of our machinery needs. Realcorp has direct access to Karcher Australia headquarters and regularly attain advice on which of the 1,300 patented machines and products are best suited for each of our clients' unique requirements. Realcorp use Victorian Cleaning Supplies for our consumable, general equipment and maintenance requirements. Victorian Cleaning Supplies have significant industry experience and our experience has shown that they deliver a professional and friendly service. Agency Aged Care Cleaning Labour Hire FAQ's Are your Agency Aged Care Cleaning Staff licensed? Since 30 June 2020 all commercial cleaning contractors have been required to be licensed under the Labour Hire Licensing Authority. Organisations using contractors (referred to as 'Hosts') are required to only engage those contractors who either hold a license or have at least applied for a license which is currently pending, otherwise face fines up to $500,000. Realcorp can confirm that we meet all Labour Hire Licensing requirements. Labour Hire Licensing was brought in by the State Government to better police fair pay for employees, compliance with industry Awards and FairWork legislation. Which areas do you currently service? Our aged care cleaner labour hire team are available for hire in Melbourne, Sydney and Adelaide. Give us a call to get in touch regarding your requirements. How much notice does Realcorp require for me to hire an agency cleaner for my aged care facility? Depending on the location of your aged care facility, we can generally place suitable cleaners in facilities the day after the booking has been made. TESTIMONIALS I had to send multiple emails each week to the previous contractor to advise of inadequate cleaning or areas that were missed. But now with the obvious structure in Realcorp's systems, my time taken in overseeing the cleaning contract is significantly decreased. Cathy, McCain Foods I've had numerous staff going out of their way to tell me how impressed they are with the cleaning since Realcorp took over the contract. Paula, Davies Collison Cave It is difficult to find a company that will go that extra mile when it comes to maintaining the clean appearance required with a workplace. Realcorp certainly tick that box. Dani, Nutrano Thanks again for coming out today, it was great to walk the site and review the work. You guys are doing such a great job and are a pleasure to work with! Best so far for this building in 10 years! Anthony, Chairman, 5 Wardens Walk John and the team at Realcorp are extremely reliable and very professional. They respond to queries promptly, their staff are personable and always provide excellent service. Monica, Owners Corporation Manager, The Knight I have been working with Realcorp Commercial Cleaning for a couple of years now and highly recommend their services. Their staff are great to deal with, are reliable and always attend to any issues within a timely manner. The feedback I have received from my Committees so far is very positive. Emma, Owners Corporation Manager, Bluestone OCM Realcorp have been servicing out building since 2018. They have always provided an outstanding service – highly professional, friendly and helpful staff and strong management team so I rarely need to ask them to attend to anything they've missed. Mick, Building Manager, 288 Albert Street MELBOURNE | ADELAIDE | PERTH | SYDNEY Contact Us sales@realcorp.net.au 1300 307 298 © 2025 Realcorp. All rights reserved. | Privacy Policy Follow Follow