Commercial Cleaning FAQs Melbourne | Realcorp

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Commercial Cleaning FAQs Melbourne | Realcorp 1300 307 298 sales@realcorp.net.au Facebook Facebook Home About Why Realcorp About Realcorp Compliance & Certifications Industries Industries We Serve Commercial Office Cleaning Strata & Residential Complex Cleaning Build-to-Rent Cleaning Student Accommodation Cleaning Aged Care & Healthcare Cleaning Private Education Cleaning Services General cleaning Specialist Cleaning Bathroom Hygiene Services Emergency & 24/7 Cleaning Services Bin Cleaning Agency cleaning Resources FAQ Case studies Testimonials Contact Us Get A Proposal Select Page Home About Why Realcorp About Realcorp Compliance & Certifications Industries Industries We Serve Commercial Office Cleaning Strata & Residential Complex Cleaning Build-to-Rent Cleaning Student Accommodation Cleaning Aged Care & Healthcare Cleaning Private Education Cleaning Services General cleaning Specialist Cleaning Bathroom Hygiene Services Emergency & 24/7 Cleaning Services Bin Cleaning Agency cleaning Resources FAQ Case studies Testimonials Contact Us Get A Proposal Frequently Asked Questions Got a question about our cleaning services? We've got you covered. General Cleaning Services Do you provide one-off cleans or just ongoing contracts? We specialise in ongoing commercial contracts but also offer one-off or short-term cleans for labour hire (eg aged care), events, commercial end-of-lease, or seasonal needs. Do you service small offices? Yes. We clean sites ranging from boutique 10-desk offices to multi-level buildings with hundreds of employees. Team & Staffing Do you use subcontractors? No. All Realcorp staff are directly employed and fully insured, we never subcontract ongoing general cleaning work. Are your cleaners security checked? Yes. All staff undergo police checks and Working With Children Checks (WWCC) where required, and complete site-specific inductions. Can we meet or approve the cleaners assigned to our site? Yes. For sensitive or long-term sites, we can introduce the team prior to commencement and offer continuity wherever possible. Compliance & Insurance Are you fully insured? Yes. We carry full public liability insurance, workers compensation, and professional indemnity where required. Are you Labour Hire Licensed? Yes, we hold all required Labour Hire Licenses and meet all Fair Work compliance obligations. Can we request your SWMS and policies before onboarding? Absolutely. We provide a full compliance pack upon proposal acceptance or earlier by request. Products, Equipments, & Tech Do you use your own cleaning products and equipment? Yes, we supply and manage all products and equipment required to service your site, unless otherwise agreed. Are your products environmentally friendly? We prioritise eco-conscious, GECA-certified, and low-toxicity chemicals wherever possible and align with ISO 14001 principles. How do you track attendance and tasks? All staff use the Realcorp App to clock in/out, complete digital checklists, and report issues in real time. Areas we service Which cities or regions do you service? We operate in Melbourne, Sydney, Adelaide, and Perth. For large or multi-site contracts, we can also mobilise regionally. Other Common Questions How quickly can you start a new contract? Our mobilisation process is fast and structured. We've set up full portfolios within days. Typical lead time is 1–2 weeks. Can you provide emergency or after-hours cleaning? Yes, we offer 24/7 emergency response in all major cities. Floods, biohazards, urgent incidents, we've got it covered. Do you offer pricing or quotes online? We prefer to tailor quotes based on your site's needs. Use our Request a Proposal form and we'll respond within 24 hours. Request Proposal Form MELBOURNE | ADELAIDE | PERTH | SYDNEY Contact Us sales@realcorp.net.au 1300 307 298 © 2025 Realcorp. All rights reserved. | Privacy Policy Follow Follow